

Assistive devices on loan

Terms for borrowing assistive devices

We hope the assistive device we have lent to you will bring you great benefit. The device has been individually tested to suit your needs. You may not lend it or give it to anyone else. The loan has been registered with your care provider. The prescriber is the person from the health and medical care services who assesses your needs, tests the device and follows up how it is working.

The care provider is entitled to make a follow-up and a new needs assessment, e.g. if your medical condition or your housing conditions change, if you are not using the device in accordance with instructions and directions, or if the applicable regulatory framework changes. The assessment may lead to the prescriber replacing the device or requesting its return.

Instruction manual and directions

In order for your assistive device to work properly, you have to use, maintain and clean it as described in the instruction manual and in the prescriber's individual directions for it. You may not make any adaptations, add your own parts or otherwise cause damage to an assistive device that has been lent to you.

If the device needs to be repaired

Turn to the Assistive Devices Centre (Hjälpmiddelscentralen) or to the contact specified below. Do not use the device if you think it has a fault that could affect its safety.

If you plan to move or be away for a long period of time

Get in touch with the contact specified below well ahead of your move or travels in order to get information about how moving with assistive devices works, or what rules apply if you are going to be away for a long period of time.

You have to pay for:

- consumable materials and supplies that can be bought in ordinary shops, e.g. batteries and lamps
- operating costs, e.g. electricity
- transporting the device while it is on loan to you
- any repairs required while you are abroad.

When you return the device

The assistive device must be returned promptly, in a complete and cleaned state, when you no longer need to use it or are requested to return it. Turn to the Assistive Devices Centre or the contact below to find out how and where you have to return the assistive device.

You may become liable to pay compensation if:

- you have not used, maintained or cleaned the device as directed in the instruction manual
- the assistive device is damaged beyond what may be expected from normal wear
- you lose the assistive device due to negligence
- the assistive device is not returned despite a request for its return by the care provider
- the assistive device is altered by labels or foam rubber being stuck to it, by paint being applied to it, hooks being attached to it, or something similar.

We recommend that you review your insurance cover.

If you have any questions about your assistive device, or if you are involved in an incident or an accident with it, please contact the person or institution below:

Contact: