

Guarantee certificate

As a patient at the Department of Psychotic Disorders, Sahlgrenska University Hospital, you are entitled to:

- A case manager who plans and carries out the treatment together with you.
- A resource group that consists of you, your case manager, doctor and people you choose yourself (for instance your close relatives). The group is there to help you attain your personal developmental goals. In it, decisions are made about your treatment and the effects are evaluated.
- Your close relatives are offered support and information.
- Access to the latest methods of examination, treatment and rehabilitation. A team with different skills is available on the unit. The outpatient units cooperate closely with the wards. The best standard is defined by the National Guidelines of the National Board of Health and Welfare.
- You are regularly informed about the results of your treatment.
- Cooperation with other organizations so that you get comprehensive support if and when it is needed.

We will do all we can in order to fulfil our promises. If you have opinions about how well we succeed or if you have complaints, you are welcome to turn to the Unit Manager or the Head of Department. If your opinions do not really concern our Department, we promise to send them on to the right address

Proposals about how to improve our work are welcome!

Pia Rydell
Head of department